

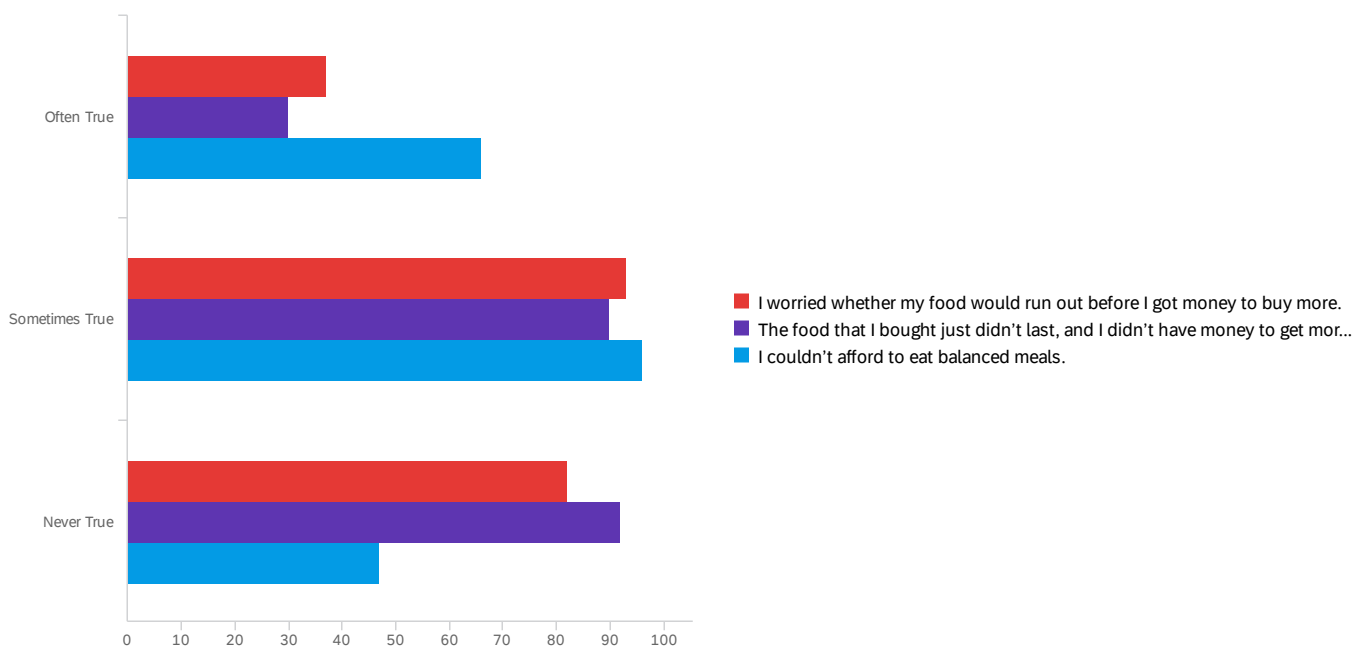
Default Report

SNAC Patron Survey (Fall 2022)

December 8, 2022 2:03 PM MST

Q1 - Indicate whether the statement was often true, sometimes true, or never true for you

in the last 3 months.

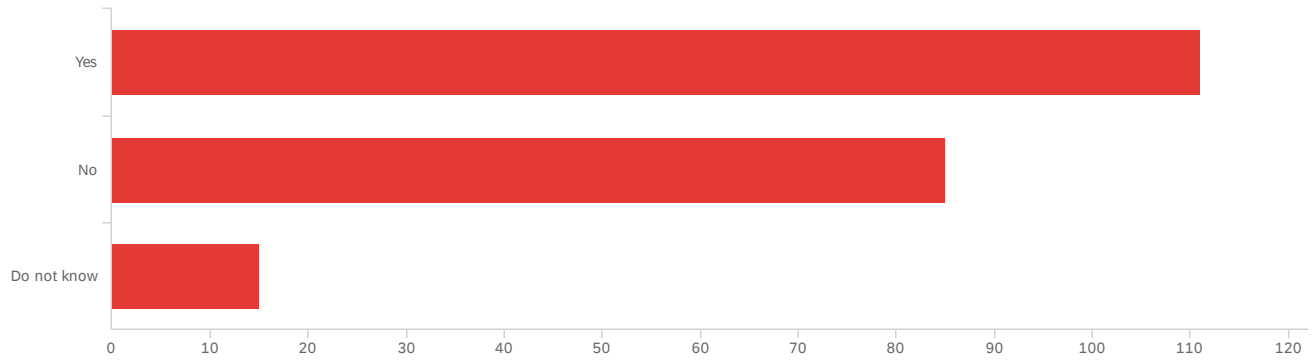


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	I worried whether my food would run out before I got money to buy more.	1.00	3.00	2.21	0.72	0.52	212
2	The food that I bought just didn't last, and I didn't have money to get more.	1.00	3.00	2.29	0.70	0.49	212
3	I couldn't afford to eat balanced meals.	1.00	3.00	1.91	0.73	0.53	209

#	Field	Often True	Sometimes True	Never True	Total
1	I worried whether my food would run out before I got money to buy more.	17.45% 37	43.87% 93	38.68% 82	212
2	The food that I bought just didn't last, and I didn't have money to get more.	14.15% 30	42.45% 90	43.40% 92	212
3	I couldn't afford to eat balanced meals.	31.58% 66	45.93% 96	22.49% 47	209

Showing rows 1 - 3 of 3

Q2 - In the last 3 months, did you ever cut the size of your meals or skip meals because there wasn't enough money for food?



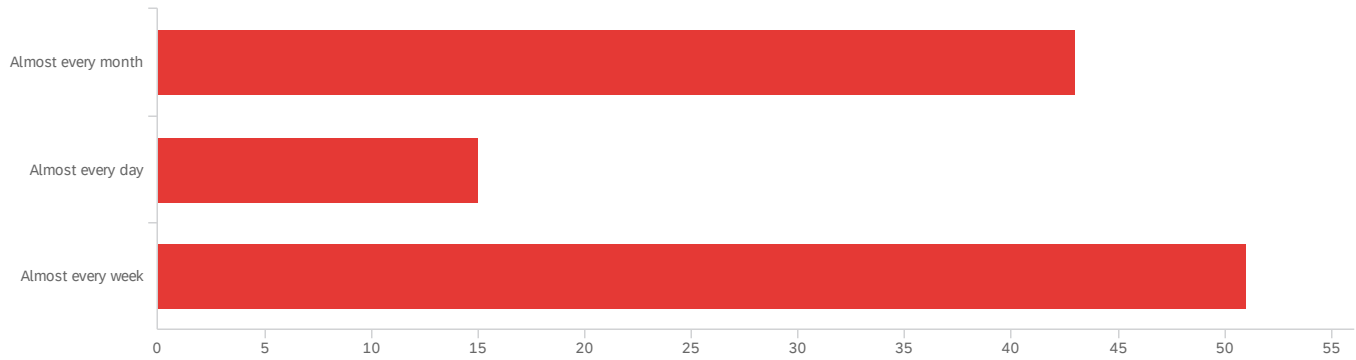
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	In the last 3 months, did you ever cut the size of your meals or skip meals because there wasn't enough money for food?	1.00	3.00	1.55	0.62	0.39	211

#	Field	Choice	Count
1	Yes	52.61%	111
2	No	40.28%	85
3	Do not know	7.11%	15
			211

Showing rows 1 - 4 of 4

Q3 - In the last 3 months, how often did you cut the size of your meals or skip meals

because there wasn't enough money for food?

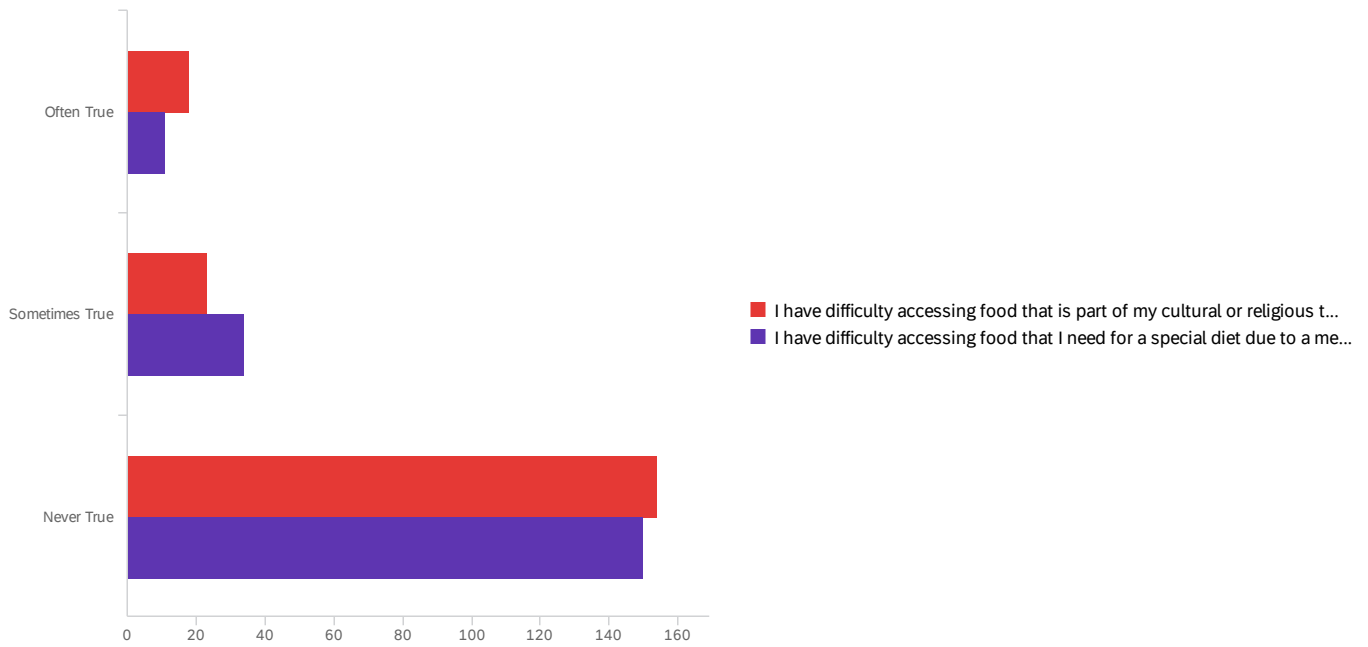


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	In the last 3 months, how often did you cut the size of your meals or skip meals because there wasn't enough money for food?	1.00	6.00	3.89	2.36	5.55	109

#	Field	Choice Count
1	Almost every month	39.45% 43
5	Almost every day	13.76% 15
6	Almost every week	46.79% 51
		109

Showing rows 1 - 4 of 4

Q4 - Indicate whether the statement was often true, sometimes true, or never true for you in the last 3 months.



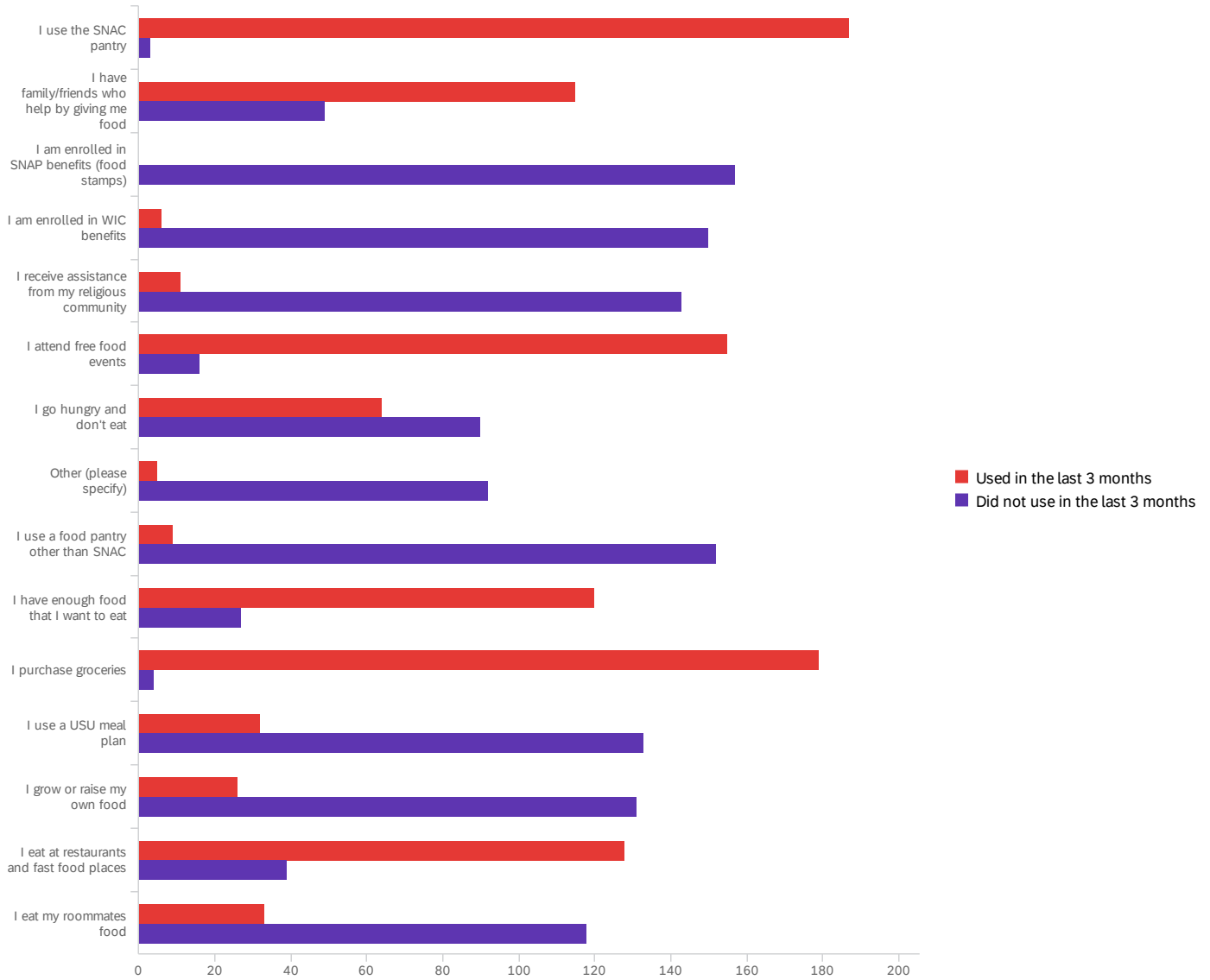
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	I have difficulty accessing food that is part of my cultural or religious traditions.	1.00	3.00	2.70	0.63	0.40	195
2	I have difficulty accessing food that I need for a special diet due to a medical condition.	1.00	3.00	2.71	0.56	0.32	195

#	Field	Often True	Sometimes True	Never True	Total
1	I have difficulty accessing food that is part of my cultural or religious traditions.	9.23% 18	11.79% 23	78.97% 154	195
2	I have difficulty accessing food that I need for a special diet due to a medical condition.	5.64% 11	17.44% 34	76.92% 150	195

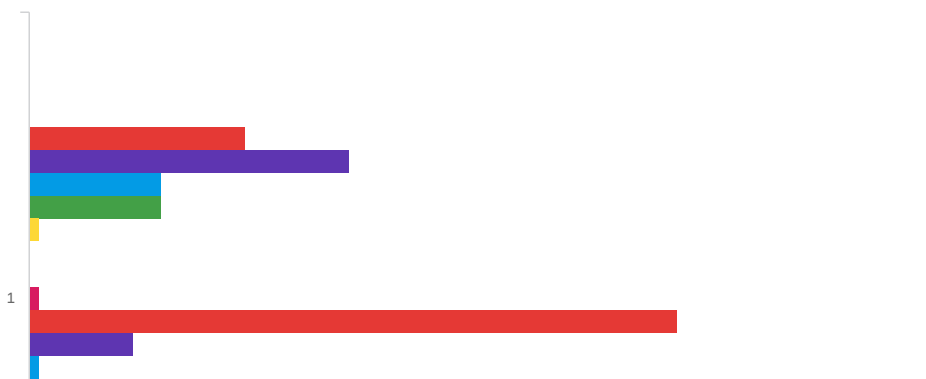
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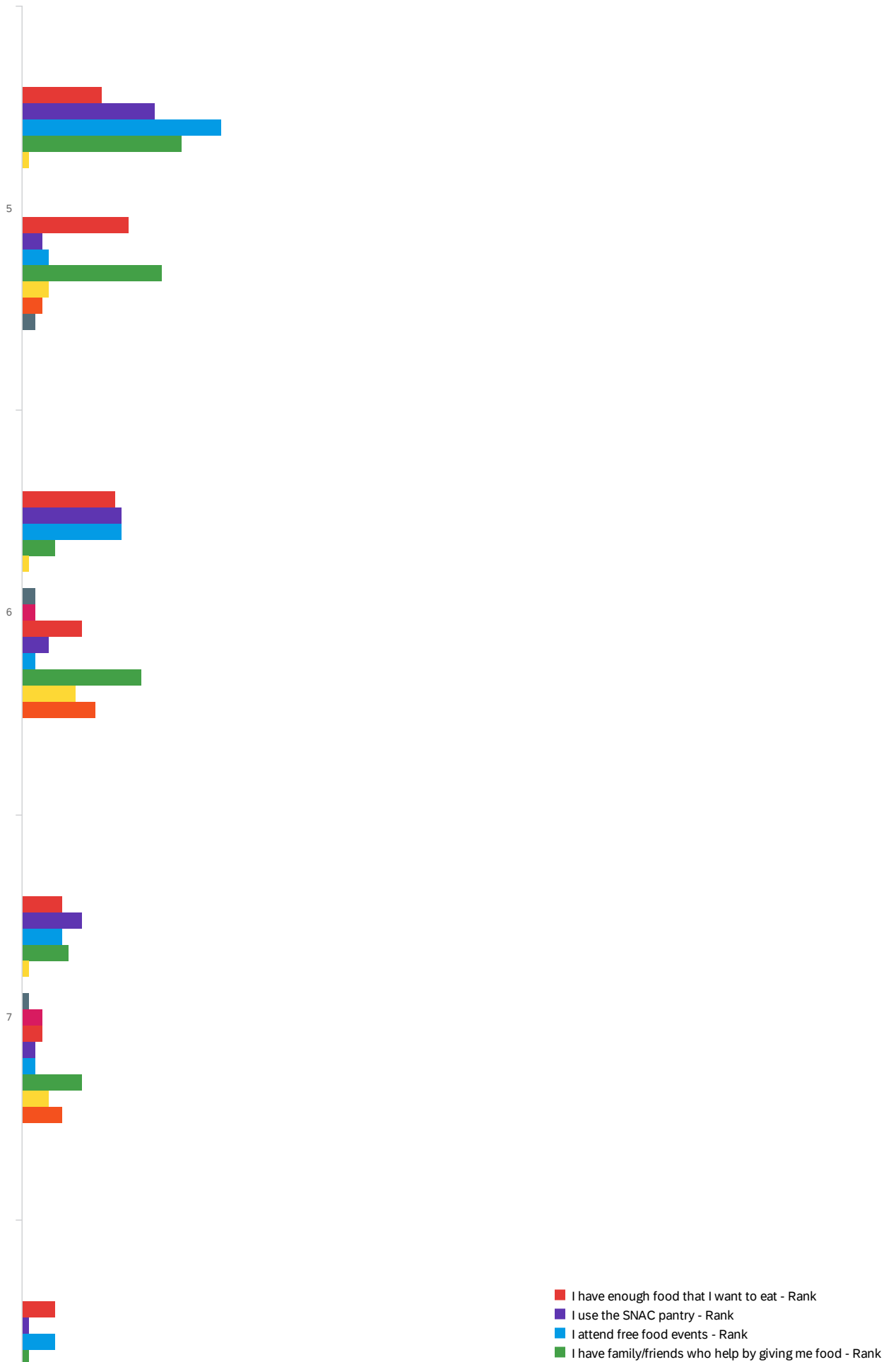
Q5 - In the last 3 months, what were the main sources of your food? (Drag each item into one of the two boxes).

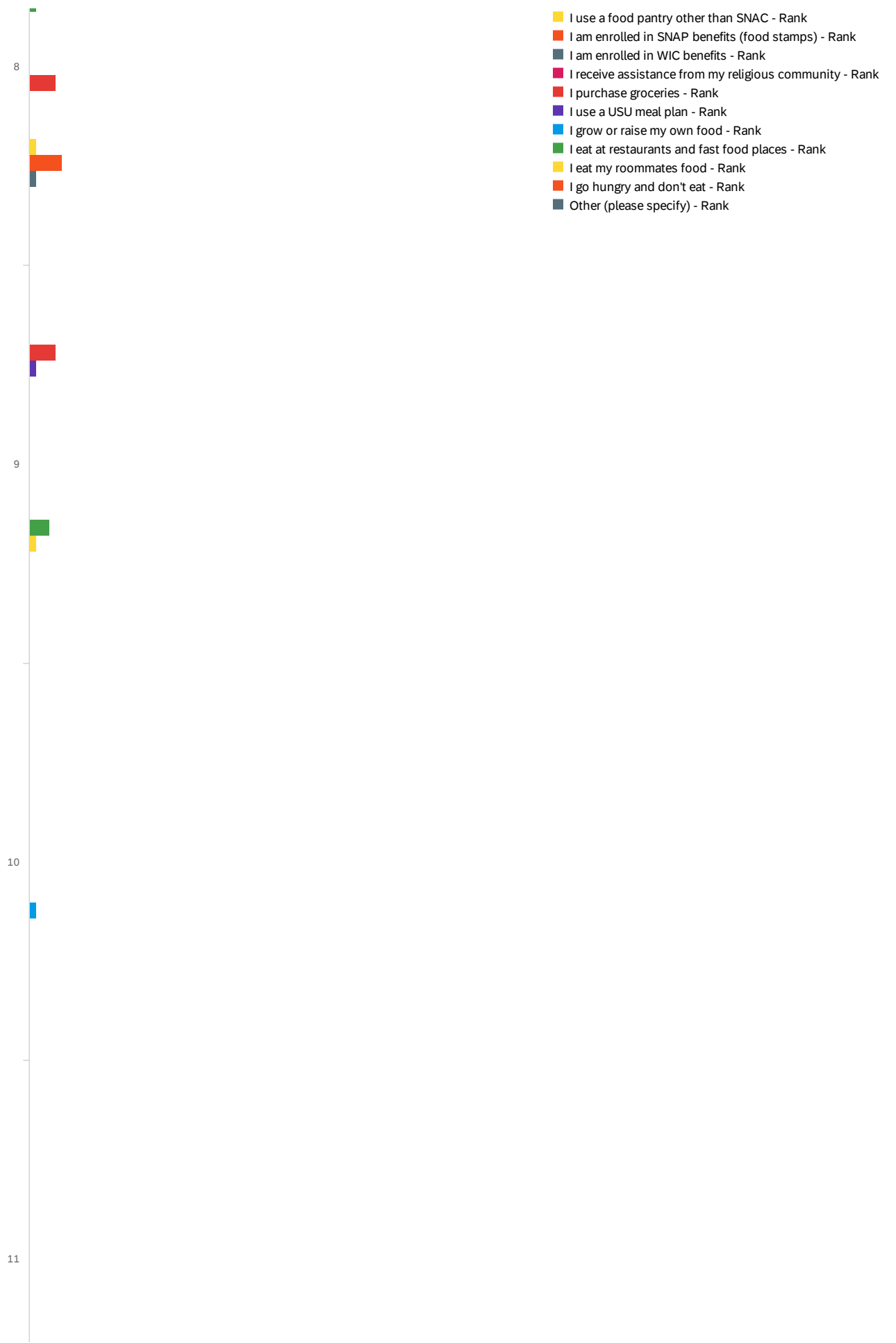
QID15 - Groups

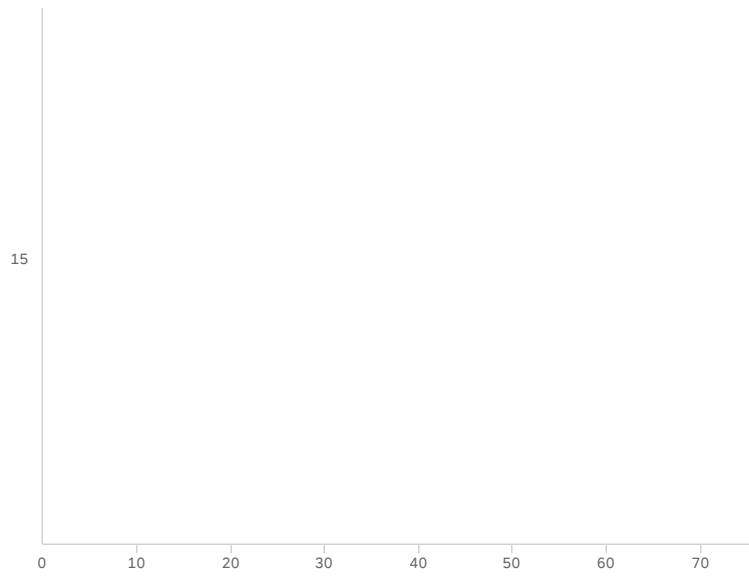


In the last 3 months, what were the main sources of your food? (Drag each i...

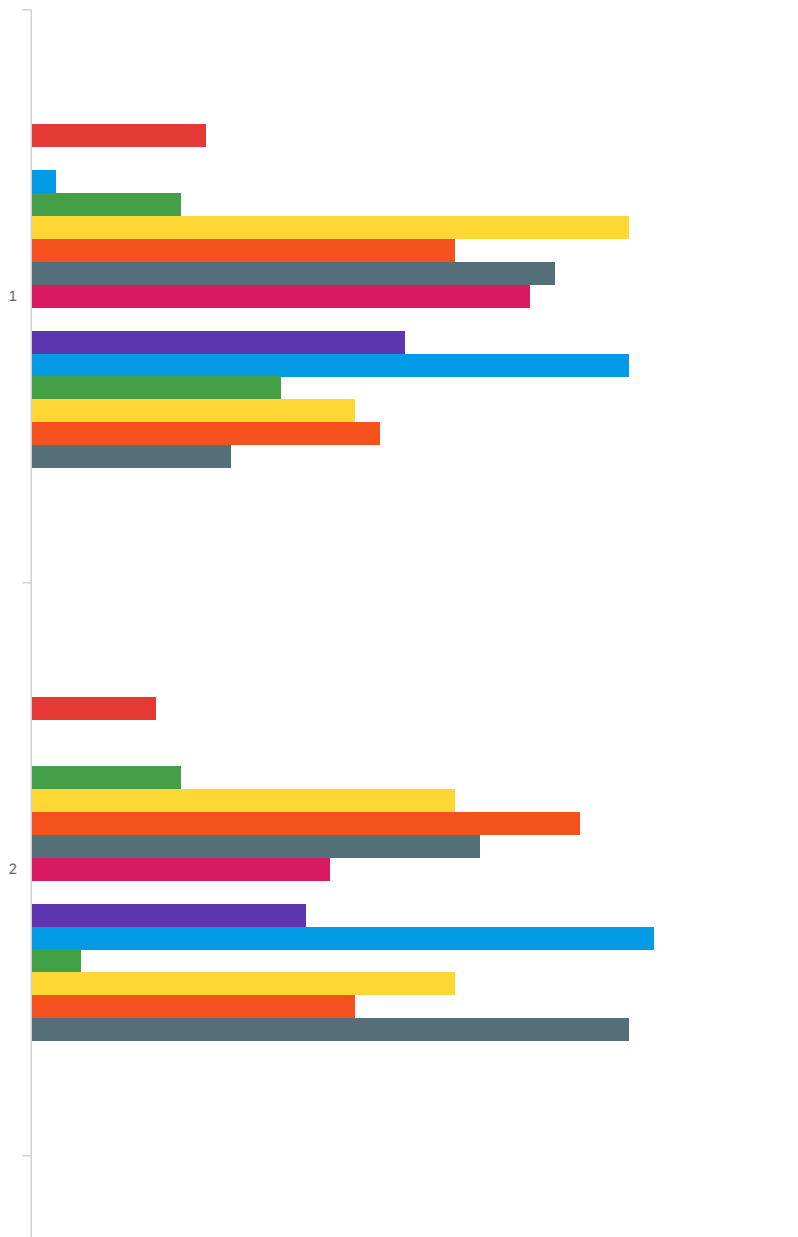


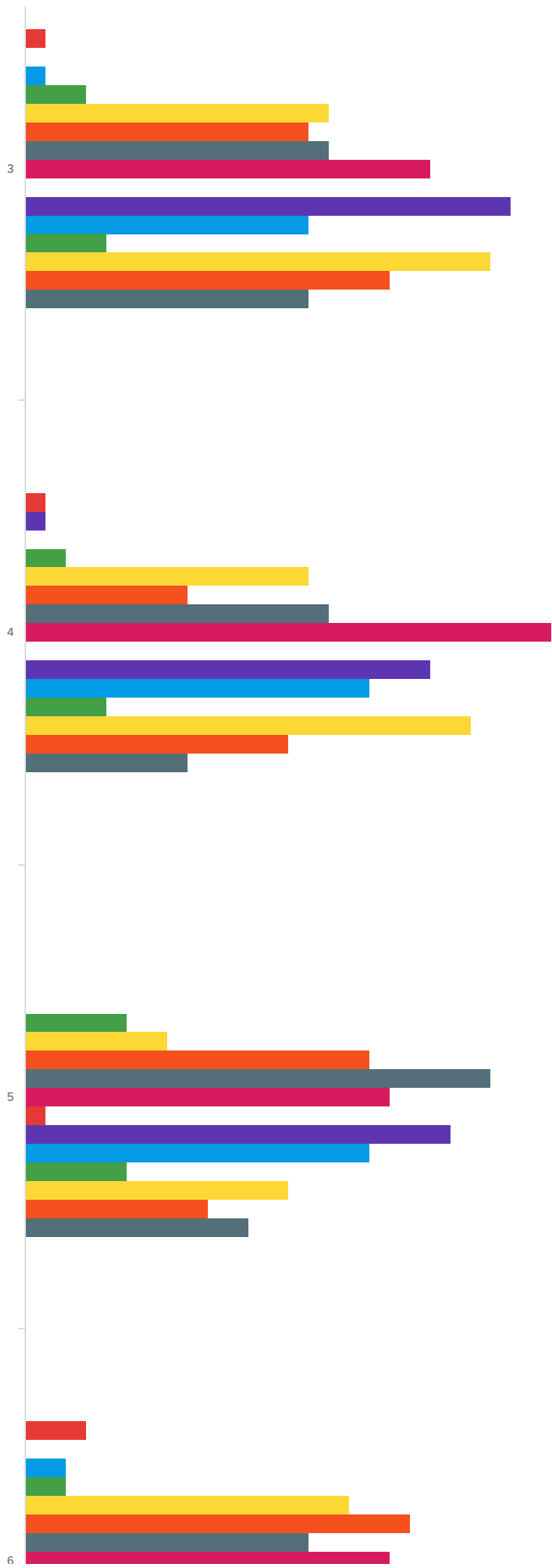


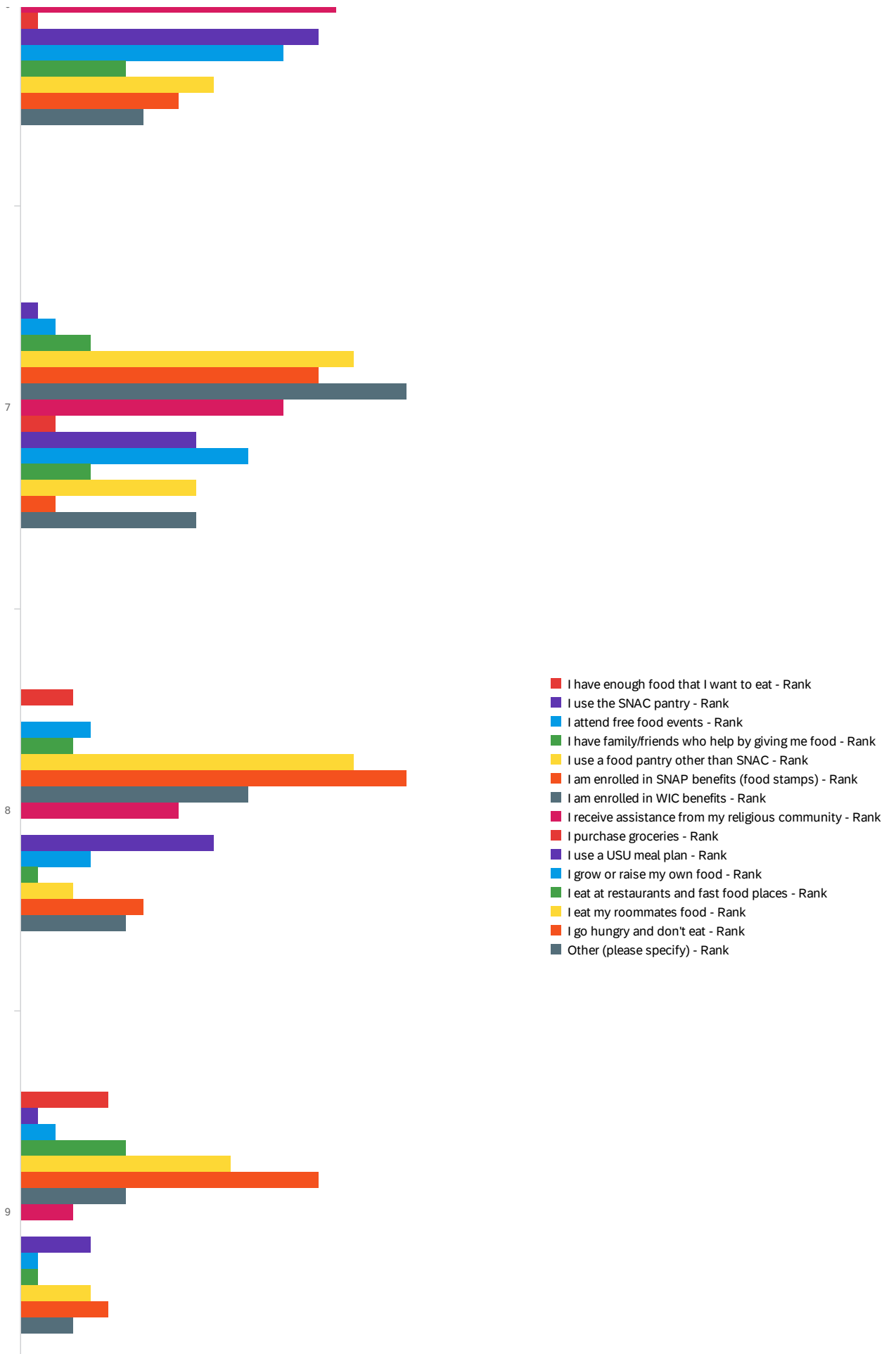


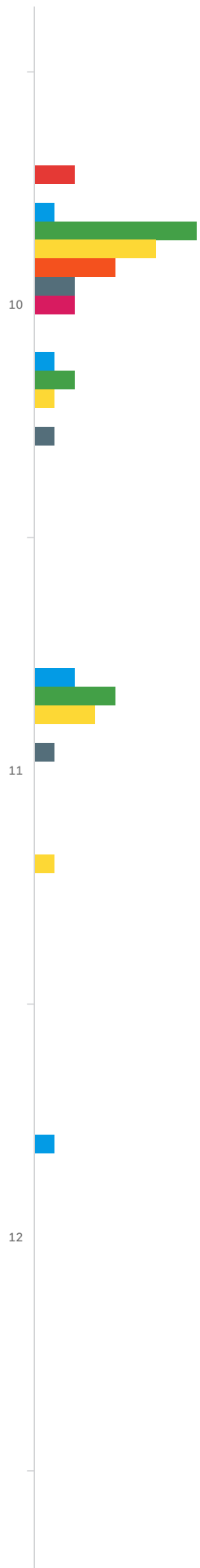


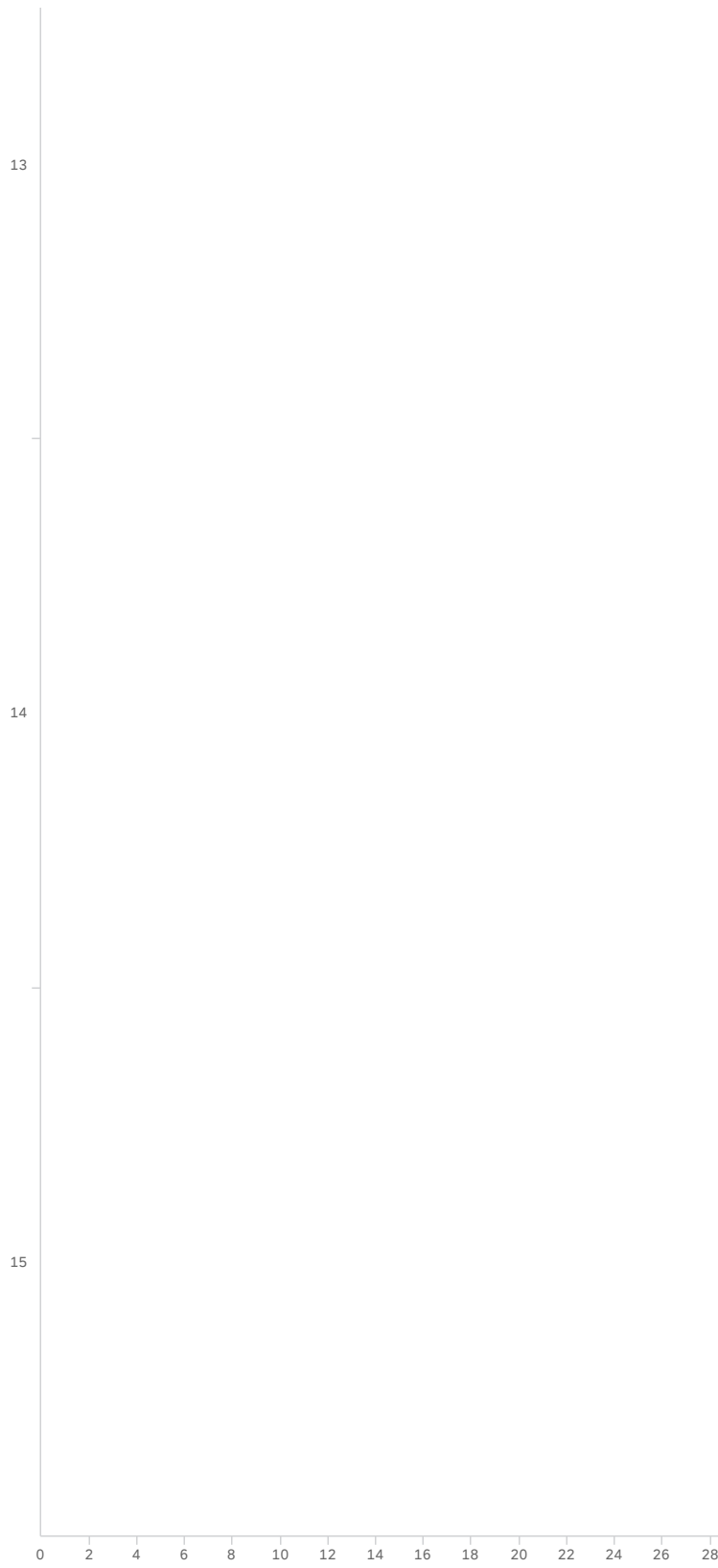
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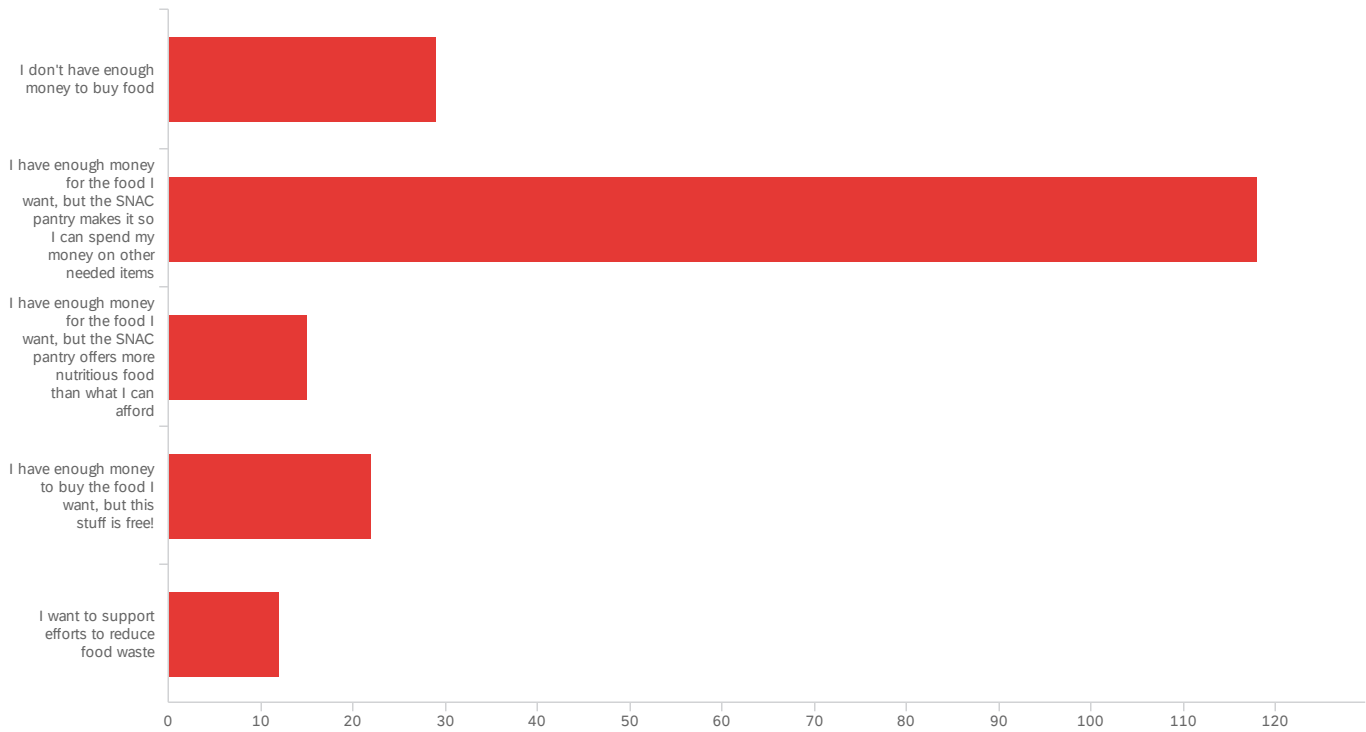








Q6 - In the last 3 months, what has been the main reason you use the SNAC pantry?

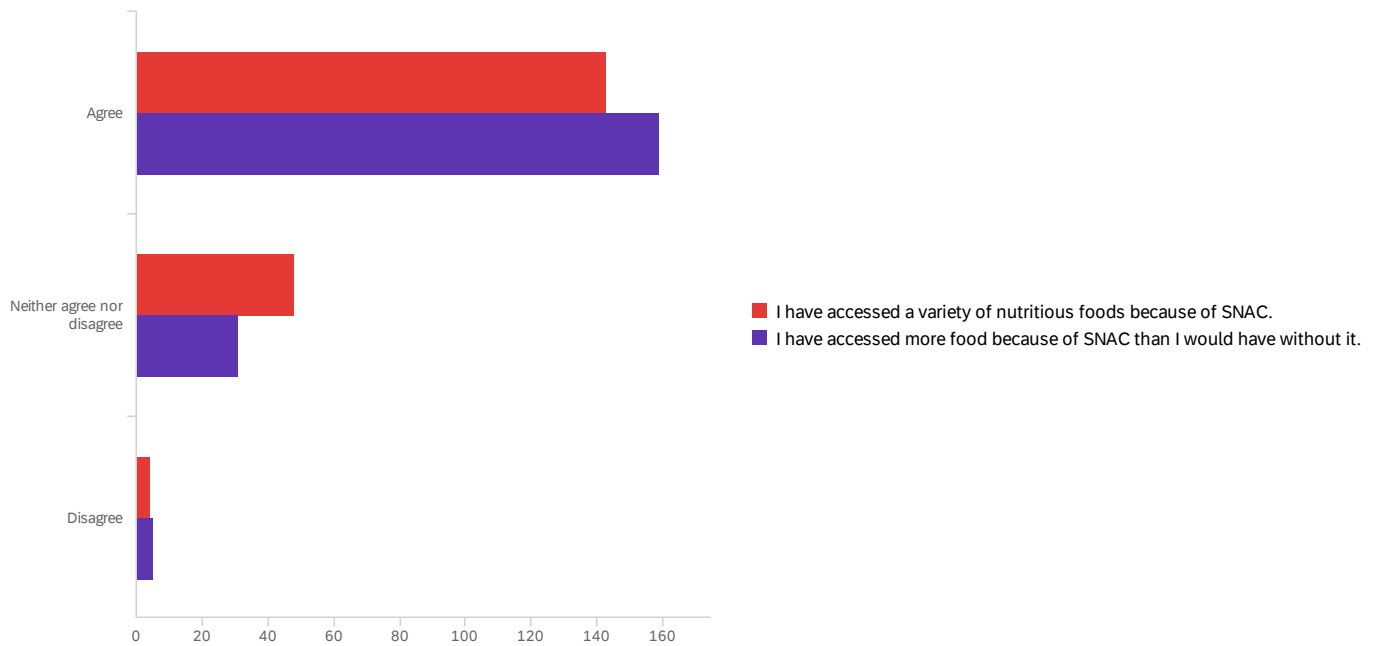


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	In the last 3 months, what has been the main reason you use the SNAC pantry?	1.00	5.00	2.34	1.05	1.11	196

#	Field	Choice Count
1	I don't have enough money to buy food	14.80% 29
2	I have enough money for the food I want, but the SNAC pantry makes it so I can spend my money on other needed items	60.20% 118
3	I have enough money for the food I want, but the SNAC pantry offers more nutritious food than what I can afford	7.65% 15
4	I have enough money to buy the food I want, but this stuff is free!	11.22% 22
5	I want to support efforts to reduce food waste	6.12% 12
		196

Showing rows 1 - 6 of 6

Q7 - During the last 3 months...



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	I have accessed a variety of nutritious foods because of SNAC.	1.00	3.00	1.29	0.50	0.25	195
2	I have accessed more food because of SNAC than I would have without it.	1.00	3.00	1.21	0.47	0.22	195

#	Field	Agree	Neither agree nor disagree	Disagree	Total
1	I have accessed a variety of nutritious foods because of SNAC.	73.33% 143	24.62% 48	2.05% 4	195
2	I have accessed more food because of SNAC than I would have without it.	81.54% 159	15.90% 31	2.56% 5	195

Showing rows 1 - 2 of 2

Q8 - What constructive feedback do you have for SNAC? (some ideas could include in-person browsing, marketing, customer service, communication, cleanliness, organization, quality of food, quantity of food, hours, volunteering, SNAC rules, suggestions, ideas, etc)

What constructive feedback do you have for SNAC? (some ideas could include...

make it open more hours of the day

More produce and whole grains!

I would like it to be open earlier in the day because I always have work and never go on campus between 1 and 5. Even 11 am would be better.

It has been hard for me to make it to SNAC because of the hours and long line. I can only go between 12 and 1, and often the line is too long that I wouldn't make it through.

bring back online orders

I appreciate when the hours go later because I dont get out of work or school until 5!

None =)

I seem to only be able to come near the end where most of the food is gone. I don't know how to fix this problem of spacing out the food more.

Letting instagram know what is available each day. Sometimes I would go in and there would be nothing compared to when they put something on their story a few days ago

N/A

Have more gluten-free options.

More healthy foods would be nice, but I know you are limited by donations

None. Na

I think it would be beneficial to have more produce

Unpopular opinion: I like how one can take only one of some items. I would feel guilty if I took more, and It would bother me if other people took as much as they wanted, but did not need.

I've always felt pretty akward and slightly ashamed, I really dislike the feeling of being burdensome on my environment. Maybe if the people there were a little friendlier or greeted you as you go in?

Just a bigger quantity that can provide more food weekly

more food options

What constructive feedback do you have for SNAC? (some ideas could include...

If you don't get in line when SNAC opens, and come later in the hour, there isn't much food left.

It is sad when I come on days and there is less food than other days, and then I have to wait a whole week until I can come back and get food

I like the dairy-free options! I also love love the produce

They seem to always be improving, I don't have any recommendations at this time.

If there's any way to open earlier, even just noon, that would be better for my schedule.

It is great. Thank you for all the effort

Great service.

I think SNAC is excellent.

I think an online scheduling appointment system could be beneficial. There have been weeks when I come right at 1 pm and stand in line for 15-20 minutes and still don't get in. Sometimes my schedule doesn't allow me to wait and still get in and out of the pantry. There could be two lines, one for scheduled appointments and one for unscheduled appointments with the appointments being allowed to go in at their scheduled time. I think it would help people to be aware of it, use it as a resource and limit waiting and overwhelming the snack helpers. Just a thought. Thank you for all you do!!

I think that it may be helpful for SNAC to require individuals to bring their own reusable bag(s)/box(es). It can continue to help in the goal to eliminate waste, food or otherwise!

n/a

quantity of food, some days there won't be any fresh veggies or fruits to take

More veggies! The gleaned vegetables were awesome and definitely help stretch my other groceries over the week

I love snack. The online pick up option was useful.

I feel that browsing or a rolling inventory posting would be good. I often don't know if the healthy foods I'll be looking for are in stock from day to day.

I appreciate the addition of non-food related items, such as menstrual products and hygiene products. I would love for these items to stick around!

Setting up online appointment to avoid wasting time in the queue

It was difficult for me to go to SNAC due to my own work hours. It would've been more convenient if the hours were extended and it opened earlier than 1pm daily.

Often not enough fresh items or veggies. can only access staples here. I think you should do a higher limit on bagels (2 at least). Less people may access bagels, but if people are hungry, 1 bagel is not enough.

I know this would be hard to track but I have seen mothers who are getting food, and are only limited to the same amount as a college student who is not married and is living by their own means. If there is somehow a way to count how many a mother or father, guardian is providing for, that would help so much!!

What constructive feedback do you have for SNAC? (some ideas could include...

More canned goods! Or fresh cooked stuff

I really liked the meal kits or recipes/suggestions that were available last semester. I haven't seen them since but think they could be helpful again!
Thanks!

Sometimes I'd like to browse the options to know if I want to use my weekly swipe at that time, so moving the ID swipe to the end would make that easier! Then I could look around and leave without using my swipe if there wasn't anything I needed or wanted

I wish there are Fruits and vegetables. They are good for health.

There's a clear problem with the line...it's out of control on tuesdays at 1, like 45 minute wait regularly if you don't get there more than 20 minutes early. I have friends who literally show up 40 minutes before SNAC opens and even then they are rarely first. And the reality is, if you're not willing to make that massive time sacrifice, you miss out big time. I had class until 1 and every time I would show up to the SNAC at 1:10 and wait in line, there would very rarely be any meals or produce left. I came away from the SNAC empty handed so many times that I stopped going. I don't know what the best method is, but at least during COVID it seemed more fair when it was all online orders. My time is worth way more than what I get out of the SNAC these days.

open on weekends

It's great. I have noticed that throughout this semester the food available seems to be getting less nutritious (funions instead of dates, white rice instead of wheat rice, etc.) I liked it when it was all very nutritious. Because I'll take and eat the unhealthy stuff when it's there, and I eat healthier when it isn't there

It seems that the majority of pre-cooked meals and baked goods are taken within two hours of SNAC opening. Intentionally stoking the available food at a lower amount would deter those taking more than they need and provide more food choices for those who can only come later in the day.

Sometimes school or work made it so I could only go at one specific time a week, and most of the food except for canned goods was gone. Thank you! This has helped me so much!

I think allowing students to know what is at SNAC particular days would be beneficial. I know that is impossible due to fluctuating donations and things but sometimes I came to SNAC expecting more options and I got other staples (that I definitely needed) that were less important than food at that point. Even maybe a story highlight of something at SNAC that day (such as milk, or a particular produce, or toiletries) would give me as a consumer a better idea of if I should come to SNAC that day. I think a lot of my food problems have to do with prioritizing my health and wellness so having a reminder on the Instagram would personally help me to remember to be a better consumer even if I choose not to go to SNAC that day.

Longer hours

Thank you so much!

It's doing so well, seriously such a help.

Please give more food to those who has family like me

Maybe morning hours now and again.

Larger variety and quantity. Back area is now always blocked off

I would love to see more fresh vegetables and fruits.

Everything is great at SNAC! Huge fan!

Thank You!!

What constructive feedback do you have for SNAC? (some ideas could include...

The hours don't work great for me personally, but I know that is my own fault and my own work hours interfering, so nothing necessarily needs to change on y'all's end. Maybe just more food would help though so when I go in not right at the beginning of your hours, there would still be stuff.

Just thanks 🍕

Having an easy on the road snack section that students can use between classes when time is tight.

Not sure where the bread comes from but I know old grist mill usually throws out leftovers. Little Caesars pizza also throws out lots of perfectly good pizza. Maybe you could organize something with them. Some nights my wife and I have gotten 10 boxes of still warm pizza out of their dumpsters.

improve quantity of food

Have more vegetable options and focus on getting canned food with reduced sodium.

Order pick-ups

hours are slightly limiting, not for me, but my girlfriend works every time you are open so she hasn't been able to utilize you as a resource.

I've volunteered at SNAC a few times and it was fun! More opportunities like that would be fun!

Food options are pretty low

More open hours. I often was not able to get food from the SNAC because I wasn't available during times that it was open

It's amazing im so grateful for it

I would like more activity on SNAC's Instagram page! I like seeing what is available before I go.

I have a family of 3. I wish I could get more than 1 thing per person when I go in. It's not enough for my family.

My work hours make it a bit tricky to go to the SNAC, but that's more on me than anything. Otherwise, I would go more often!

I would suggest finding a way to reduce the line that builds up outside so that students don't have to wait in line for so long sometimes.

Addition of asian foods.

Nah

Quantity of food

I have been a SNAC patron for many years. It seems that many many more people are utilizing this resource than ever before. As a result, the limits on how much food one can take are greater (especially the brown box meals), leading to people that rely heavily on SNAC to not eat as often as they should/would like. I am sure you are doing all you can to provide as much as possible, but it is my hope that you can and will scale up to meet the demand in the future. Thank you for everything you do. -Jaycee

Very helpful, thank you so much

Cleanliness is kind of a big one. It tends to be quite dirty when I go in there.

What constructive feedback do you have for SNAC? (some ideas could include...

It would be nice if more people were allowed inside SNAC at once

sometime some foods are out of date and I think it can be harmful for student and make them sick

I'd love to see more fresh greens and veggies at SNAC... my favorite was when they had full bags of spinach! I usually have a hard time finding ready-cooked vegan options... but the dry/canned goods have been great with vegan stuff. I love that there is coffee some weeks. SNAC addressed it not too long ago, but I've still had some issues with people skipping the SNAC line. The case is typically someone is waiting there and they invite their friend to join them in line right before snac opens... in my experience, that typically means that from the time I get in line to when the doors open, suddenly there are 5-10 more people waiting in front of me... Other than that, the staff is friendly, and the options seem to be constantly improving!

SNAC rules may be enforced. The reason why i stopped going is because I am scared of how other people are treating each other and the competition to get in early gives me anxiety. By the time I get in there aren't many fresh options understandably. I like the food that is offered though. There was a time that the food I received was actually infested with dermestids and I had to throw it away before they got to my other food stuffs. Perhaps quality control, if possible, would be something to improve on? Either way, thank you for all that you do. <3

I think a menu would be great and the amount of food that is there that week so that I know if I should stop by if I have time.

Some kind of system to make sure people don't wait in hour long lines to access SNAC. Possibly a sign up time system, or incentives to access to SNAC early by bringing in donation paper bags or something

Gluten free desserts

If anything, don't make it feel like I am being rushed through the process. I don't want to take everything but sometimes I have to decide if I am going to need the food before it goes bad or not.

Need more milk, Juice, and Halal Chicken

I love this program! I work at 1:00 a lot of days so it would be awesome if there were different hours once a week.

I love snac I wish there we're more protein options.

quality of food, quantity of food

I think snac is really good and does a good job! They maybe could have more variety

Variety of food and more dairy/gluten free options

End of Report